Presenters: Donna Stringer and Cindy Ogasawara

CONFLICT RESOLUTION PLANNING SHEET

My Perspective		Their Perspective
	The Issue One Sentence	
	Source(s) of the Conflict	
	Communication Style	
	Conflict Style	
	Values Affecting this Issue	
	Interests / Needs / Goals	
	Willing to Settle For (Bottom Line)	
	Willing to Give	

Session 3: Cultural Differences as a Disruptive Change: Navigating Intercultural Conflicts

Presenters: Donna Stringer and Cindy Ogasawara

Primary Differences Between Us	
Places Where We Agree	
Topics / Questions that will Help	
Topics / Questions that will Hinder	
Assumptions Being Made	
Timing Issues	
Other things to Consider / Remember	

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