

CONFLICT RESOLUTION PLANNING SHEET

| My Perspective | | Their Perspective |
|-----------------------|--|--------------------------|
| | The Issue One Sentence | |
| | Source(s) of the Conflict | |
| | Communication Style | |
| | Conflict Style | |
| | Values Affecting this Issue | |
| | Interests / Needs / Goals | |
| | Willing to Settle For (Bottom Line) | |
| | Willing to Give | |

| | | |
|--|--|--|
| | Primary Differences Between Us | |
| | Places Where We Agree | |
| | Topics / Questions that will Help | |
| | Topics / Questions that will Hinder | |
| | Assumptions Being Made | |
| | Timing Issues | |
| | Other things to Consider / Remember | |