# WELCOME 2020 NW Diversity Learning Series May 13, 2020 Session

## MARGINALIZING IMMIGRANTS IS AN OLD STORY: IT'S TIME TO WRITE A NEW CHAPTER

Presenters: John Lopez, Ph.D. and Carlos Gil, Ph.D.



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2020 NW Diversity Learning Series

## **NORDSTROM**





























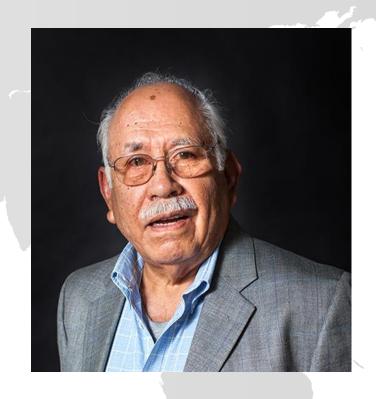
#### REFRAMING THE IMMIGRANT NARRATIVE



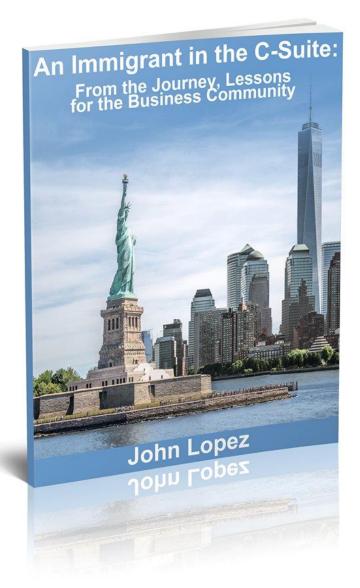
John Lopez, Ph.D.

Enrich Cultural Competence

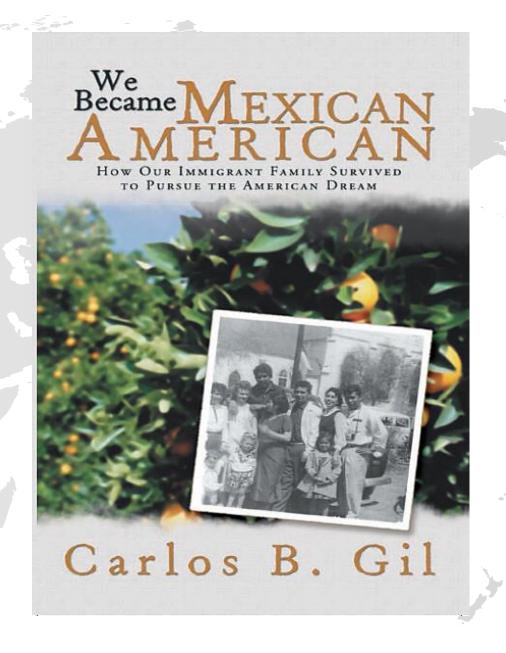
Enhance Organizational Capacity



Carlos B. Gil, Ph.D.



**BOOKS** — Written by our two presenters



## Why this topic? Why now?

- Anti-immigrant rhetoric by key political figures
- Withholding of CARES Act funds from U.S. citizens (and their children) married to taxpaying undocumented immigrants
- New limitations on legal immigration

## Agenda

- A. Welcome
- B. Four Key Parts of the Immigrant Experience
  - 1) Part I: Social Context
  - 2) Part II: Workforce Impact
  - 3) Part III: Immigrants' Lenses
  - 4) Part IV: Reframe the Narrative
- C. Summary and Closing

## **Objectives**

- A. Consider your own personal or family history regarding the immigrant experience
- B. Develop an understanding of the social context in which immigrants in the U.S. try to succeed
- C. Gain critical evidence about immigrants' impact in the U.S. workforce
- D. Discover key components of the cultural lenses immigrants bring to the workplace
- E. Explore an approach to apply to improve utilization and contribution of immigrant employees and leaders

## Poll Question 1:

How many of you are immigrants, or have parents or grandparents who are?

- ☐ I am an immigrant
- ☐ My parents are immigrants
- ☐ My grandparents are immigrants
- ☐ My great-grandparents were immigrants
- ☐ None of the above

### Part I. Social Context



What do you most appreciate about immigrants' contributions?

"Thanks to each wave of new arrivals to this land of opportunity, we're a nation forever young, forever bursting with energy and new ideas, and always on the cutting edge, always leading the world to the next frontier."

## Poll Question 2:

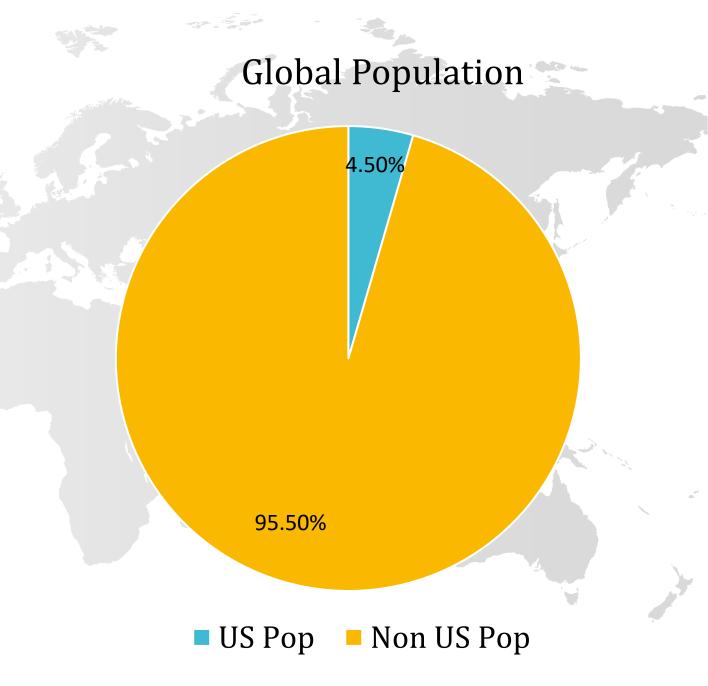
Which President made the statement on the previous slide?

- ☐ President Jimmy Carter
- ☐ President George H. W. Bush
- ☐ President Ronald Reagan
- ☐ President Barak Obama
- $\square$  None of the above

#### **Current Climate**

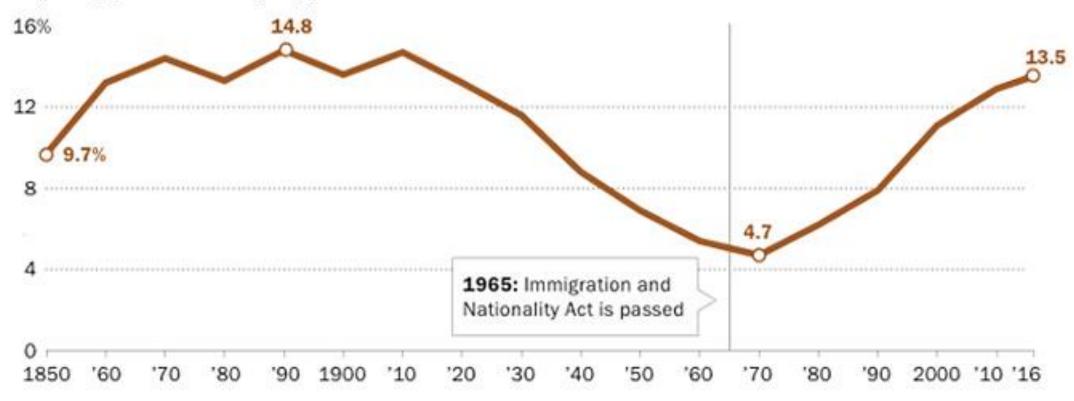
- COVID: Impact on immigrant communities, essential workers
  - Roughly 30 percent of all physicians in the United States were born in other countries. (Source: <u>JAMA</u> medical journal)
  - 1 of 5 pharmacists is born in another country
  - 1 of 6 registered nurses is born in another country
  - About 23 percent of home health, psychiatric, and nursing aides are immigrants (Aug 2018)
  - The Migration Policy Institute <u>estimates</u> that 6 million immigrant workers (not considering legal status) are in jobs on the front lines of coronavirus response... Source: <a href="https://time.com/5823491/undocumented-immigrants-essential-coronavirus/">https://time.com/5823491/undocumented-immigrants-essential-coronavirus/</a>
- 2020 census
- November elections

Census data estimate that beginning 2030, net international migration will overtake natural increase as the driver of population growth in the U.S.



#### Immigrant share of U.S. population nears historic high

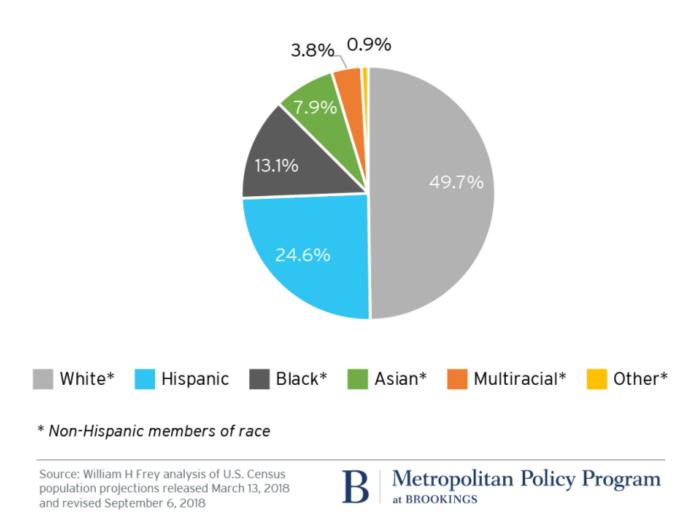
% of U.S. population that is foreign born



Source: U.S. Census Bureau, "Historical Census Statistics on the Foreign-Born Population of the United States: 1850-2000" and Pew Research Center tabulations of 2010 and 2016 American Community Survey (IPUMS).

#### PEW RESEARCH CENTER

#### Racial profile of U.S. population, 2045

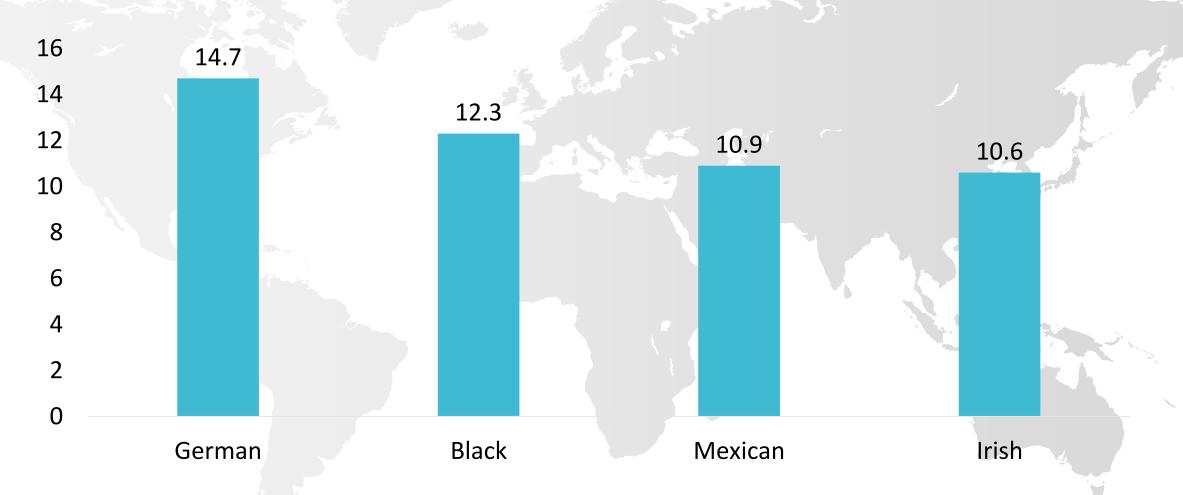


## Poll Question 3:

What areas of the world did your ancestors come from?

- ☐ Africa
- ☐ Asia Pacific
- ☐ Europe (both Western & Eastern)
- ☐ Latin America
- $\square$  None of the above

### PERCENTAGE OF RACES IN THE U.S.



https://www.worldatlas.com/articles/largest-ethnic-groups-and-nationalities-in-the-united-states.html

## Part II. Evidence of Workforce Impact



How have interactions with immigrants impacted your perspective of the workplace?

### WHAT THE RESEARCH TELLS US

- "Diverse executive teams outperform peer organizations with less diversity in part because diversity broadens the range of strategic perspectives." (Barta, 2012)
- "Less research, however, has been done on the presence of immigrant leadership in corporate America." (HBR, 2017)
- Far from being a drain on an economy, immigrants are actually an engine that helps drive innovation and growth (Kerr, 2018)

#### IMMIGRANT FINGERPRINTS AND FOOTPRINTS

#### **Nationwide**

- Immigrants are approximately 13% of the population and 27% of entrepreneurs
- Approx. 45% of Fortune 500 companies founded or led by immigrants

#### **State of Washington**

- Approximately 53% of the state's farmers, fishers, and foresters are immigrants.
- 1 of 8 residents is a native-born U.S. citizen with at least one immigrant parent.
- Immigrant-led households in the state paid \$5.7 billion in federal taxes and \$2.4 billion in state and local taxes in 2014.

## SHARE OF STEM WORKERS BORN OUTSIDE THE U.S, 1990-2015

Occupational Category	1990	2015
Computer and Math	11.9%	26.1%
Life, Physical, Social Sciences	12.5%	23.5%
Engineering	12.0%	20.2%

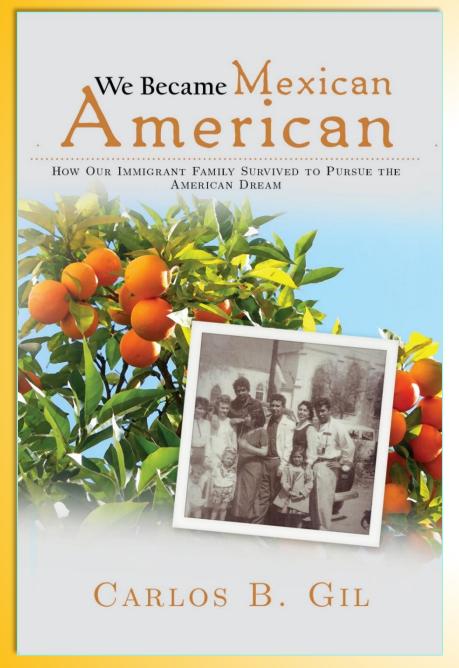
Source: American Community Survey

## Part III. Immigrants' Lenses





Other than language, what do you feel is the single biggest barrier a new immigrant faces?



#### My book is about:

- Emigrating from Mexico
- Immigrating to southern California
- Our settling there
- Our taking root there
- Our becoming American—Mexican American (assimilation)

A Mexican American working-class family

My family in the 1960s



#### **CULTURAL ASSIMILATION**

Process in which a minority group comes to resemble a dominant group, or assume their values, behaviors and beliefs.



Traditional vs.

Modern







#### **Elements of culture**

"Have fear of God!"

Protect your language

Speak respectfully of yourself and of others

Show deference for authority, elders, priests, etc.



#### **Elements of culture**



Strict rules of behavior for girls, issues of Chastity

- Dress conservatively, head veil in church and in public
- After school activities—questionable
- No staying over night anywhere!



#### **Immigrants Arrive with Bags Full of Their Culture**





## How We, the Gil Descendants, Carried Our Immigrant "Cultural Baggage"



1<sup>st</sup>/Immigrant Generation





2<sup>nd</sup> **Generation** 





3<sup>rd</sup> Generation



(Assimilation!)



4<sup>th</sup> Generation

## Poll Question 4:

Which generation of immigrant are you?

- ☐ 1<sup>st</sup> generation (I'm an immigrant)
- $\square$  2<sup>nd</sup> generation (the child of immigrants)
- ☐ 3<sup>rd</sup> generation (grandparents were immigrants)
- 4<sup>th</sup> generation (great grandparents were immigrants)
- ☐ Farther back than 4<sup>th</sup> generation

## Assimilation is a complex and very personal process.

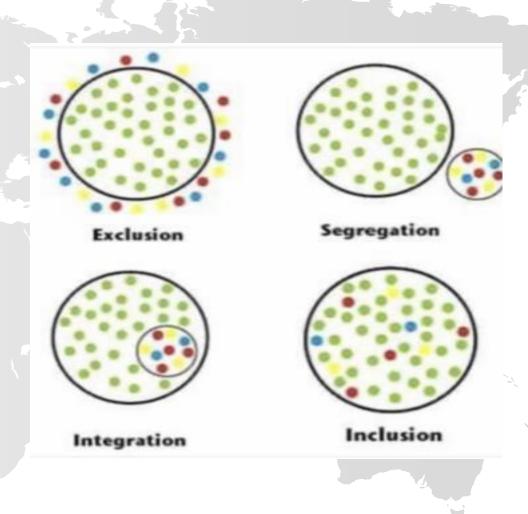
It usually evolves over more than one generation.

## SAMPLE OF CULTURAL CHARACTERISTICS

<b>Social Characteristic</b>	American	<b>Immigrants</b>
Fairy Tale	Functional expectation	Fictional aspiration
Purpose of Communication	To demonstrate influence	To demonstrate competence
Pinnacles of Success	Fame, fortune, power	Spirituality, humility, education
Wants/Needs	Primarily luxury-based	Primarily survival-based
Conflict Management Style	Respectful confrontation	Non-confrontational curiosity

### INSIGHTS FROM INTERVIEWS

- Where are you from? Where is your home?
- Age of immigrant significantly affects assimilation



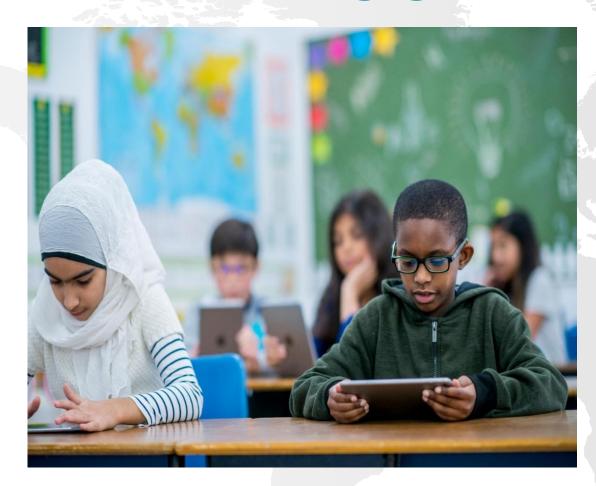
## IMMIGRANTS' JOURNEY

#### Challenges/Experiences

- a) Taking the naturalization oath
- b) Dual identity and image
- c) "We don't service your kind"
- d) Pressure to represent
- e) Tendency for introversion



### Part IV. Engage in Reframing the Narrative





What do you feel are major challenges to successfully rewriting the narrative?

### CULTURAL TRANSFORMATIONS IN THE U.S.

Cross-generational Characteristics

LGBTQIA

Mental Health Diagnoses

Diversity
Equity
Inclusion

Diverse
Political
Leadership

More
Diverse/Immigrant
Organizational
Leadership

## Poll Question 5:

What is your organization doing to maximize the talents of individuals from all ethnicities and origins?

- Offering mentorship
- ☐ Supporting sponsoring (advocating) opportunities
- ☐ Offering leadership development
- ☐ Learning from employees who have international experience
- ☐ Enhancing cross-cultural competencies at every level

## AN APPROACH TO INTEGRATE & INCLUDE IMMIGRANT LEADERS

Corporate
Integration &
Inclusion for
Immigrant
Leaders
(CIIL)©

Organizations enhance cultural competence

Cultures that value all ethnicities and origins

Immigrants prepare for leadership positions

#### CHARACTERISTICS OF AN INCLUSIVE CULTURE

Develops organizational culture that appreciates diverse perspectives

Focuses on common goals rather than inherent differences

Implements efficient equity & equality initiatives

Promotes more opportunities for diverse & immigrant leaders

### SAMPLE ACTIVITIES OF THE CIIL APPROACH

#### Leaders

- Regular meetings with a mentor
- Seminars (e.g., networking)
- Public speaking or media training

#### **Organizations**



- View cross-cultural/bilingual staff as assets
- Employee origin map
- Flex leave options for international travelers

CIIL promotes creating organizational cultures that value, attract and maximize talents of individuals from all ethnicities and origins.

#### FACTORS THAT INFLUENCE CIIL® IMPLEMENTATION



## SUMMARY: Enhancing cultural competence:

- Increases an organization's ability to identify and retain internal talent,
- Attracts outstanding external/global talent,
- Synergizes teams, and
- Maximizes capacity and profitability.

"What if we train them and they don't stay? What happens if we don't train them and they do stay?"

Stay they will. And prepare we must.







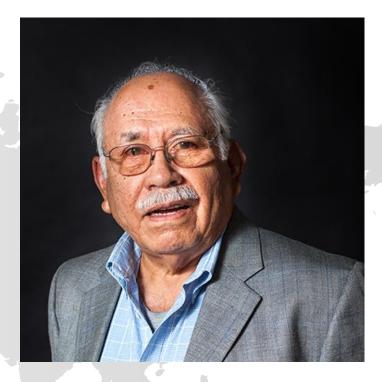
Author of An Immigrant in the C-Suite: From the Journey, Lessons for the Business Community

Book Order: www.immigrantcsuitebook.com

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The Latino Development Organization of Washington sinsalcbg@gmail.com



Author of We Became Mexican American: How Our Immigrant Family Survived to Pursue the American Dream

Book Order: <a href="https://amzn.to/2Weiq4y">https://amzn.to/2Weiq4y</a>

Blog: "Pensamientos (Thoughts) Over the Border," <a href="https://carlosbgil.wordpress.com/">https://carlosbgil.wordpress.com/</a>



## Next NW Diversity Learning Series Session—VIRTUAL:

- Wed, June 24, 2020, 9:00 am to 11:00 am
- Topic: Moving Beyond the Trauma: Innovative Response to the Differential Impacts of COVID-19
- Presenter: Maurice Stevens, Ph.D., Book in progress: *Catastrophe's Glow: A Critical Trauma Theory for Chaotic Times*
- Everyone has to <u>register</u> for the webinar: link will be sent.



# Thank you for attending the NW Diversity Learning Series

- Stay safe!
- · Be well!

"We fall, We break, we fail. But then ... We rise, we heal, we overcome."